

QUALITY POLICY

Within the scope of its activities and consistently with the context in which it operates, Termisol Termica s.r.l. intends to maintain and improve its quality level in order to continue to be competitive and strengthen its presence on the market, to better satisfy the Customer and to pursue its development objectives.

To this end, the company maintains an efficient Quality Management System compliant with the UNI EN ISO 9001 ed. 2015 standard. Staff are required to comply, in carrying out their activities, with the provisions of this Manual regarding Quality and the procedures referred to therein.

To this end, Termisol Termica s.r.l. plans and implements continuous involvement, training and updating of staff at all levels, including through various forms of internal communication (posting on noticeboards, internal circulars, meetings with staff, etc.). Staff are therefore required to comply, for the activities under their responsibility, with the provisions of this Manual and the documentation connected to it, in addition to actively participating in achieving the objectives.

To this end, it intends to pursue the following strategic lines, which are the basis of its Quality policy:

- customer and interested party satisfaction;
- compliance with current regulations;
- prevention of problems;
- continuous improvement of the effectiveness of processes combined with the maximum degree of flexibility;
- continuous improvement of company effectiveness.

The Management, intending to base its decisions on the analysis of data and information, promotes a methodological approach within the organization focused on the systematic collection of data and their timely analysis.

The Management ensures, through the performance, on a periodic and scheduled basis, of internal audits on the Quality Management System, that the Quality policy is understood, implemented and supported at all levels of the organization and that the system is correctly implemented.

CUSTOMER SATISFACTION IS THE ESSENTIAL CONDITION FOR THE SUCCESS AND GROWTH OF OUR COMPANY

Livorno 15/01/2025

The Chairman of the Board of Directors
Termisol Termica s.r.l.
Renzo Mannucci

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